



CHC

In Focus

YOUR LOCAL 'PATIENT'S WATCHDOG' AMPLIFYING YOUR VOICE IN CARDIFF AND THE VALE OF GLAMORGAN



Stephen Allen
Chief Officer

We welcome your views on Patient Experience of NHS

Care:

The CHC as part of its statutory monitoring role are undertaking inspection visits to local NHS services which are published on the rear of this newsletter. If you or someone you know has recently received care from these wards the CHC would welcome your comments and experiences regarding these services. Please email or post your response to the CHC. (Details overleaf)



Welsh Government Green Paper Consultation 'Our Health, Our Health Service'

We would welcome your comments on the recent Welsh Government Green Paper 'Our Health, Our Health Service.

The Green Paper sets out some key points:

- Current Systems which support quality and governance in the NHS in Wales.
- Seeks views on what else we can do to improve, including the possible use of legislation.

The Consultation provides an opportunity to consider and discuss:

- The legislation that may be required to help further improve the quality of Healthcare Services in Wales.
- Revisit the current organisational and governance structures following the last major health reforms of 2009.

The paper informs the public debate on a number of current issues such as:

- The role of the Healthcare Inspectorate Wales
- Leadership in the Welsh NHS
- Role of patient feedback

CHC Health Watch Group

Are you interested in joining? We provide a variety of Health related speakers and members of the group have an opportunity to question representatives. We even throw in a hot drink and biscuit.

Next meeting: 01.12.15 at 6.30pm in the Turnbull Day Room , St. David's Hospital

Presentations:

Dementia/Alzheimers

To register your interest, please contact the CHC office (details overleaf) and speak with Mrs Heidi Cook, our Patient & Public Engagement Officer.

(Cont'd overleaf)

Monitoring of NHS Services:

Secondary/NHS Trust:

Jungle Ward –
Children's Hospital for
Wales

19.10.15 at 4.00pm

Trauma Department –
University Hospital of
Wales

23.10.15 at 10.00am

First Floor Ward –
Velindre Hospital

16.11.15 at 4.00pm

**Please Contact the
CHC office if you have
any comments
regarding these
services via:**

www.twitter.com/cavogchc

cavog.chiefficer@waleschc.org.uk

Welsh Government Green Paper Consultation (Cont'd)

The Green paper is opening up debate regarding the role of CHCs in representing the patients voice and is asking the following questions directly relating to this:

1. Should CHCs' activities be refocused on representing the patient voice and on providing advocacy services? If so, how could we legislate to strengthen the CHCs role as representatives of the patient voice?
2. Is the current CHC model fit for purpose in a more integrated system? Therefore reviewing the CHC function to enter and inspect premises and the CHC right to refer to the Minister in relation to service changes. If not, how would you suggest it needs to be changed?

If you wish to respond to the Green Paper the Consultation Paper and Response Form may be obtained from the Welsh Government website by clicking on the link below:

<http://gov.wales/consultations/healthsocialcare/service/?skip=1&lang=en>

The Final date for submission of responses is **Tuesday 20th November 2015.**

Notice of CHC Council Meetings



The CHC hold bi-monthly meetings which are open to the public. If you wish to attend, please contact us using the details at the bottom of the page:

9th November 2015
Committee Room 1,
County Hall, Atlantic
Wharf at 6.30pm

11th January 2015
Committee Room 1,
County Hall. Atlantic
Wharf at 6.30pm



Help us to Help you - Waiting Times for Treatment/Procedures



Have you been waiting over 36 weeks for your treatment/procedure? Please get in touch with the CHC and let us know the details?

You can contact us by telephone, email – cavog.advocacy@waleschc.org.uk, letter, Twitter - #PatientVoice or Facebook. (Before the end of October 2015) and all we need from you is:

- ❖ What are you waiting for? (Example – Hip Replacement, Physiotherapy or Consultant Appointment, etc.)
- ❖ How long have you been on the waiting list?
- ❖ Has your treatment/procedure been postponed and/or cancelled previously?

Website: www.communityhealthcouncils.org.uk/cardiffandvale

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Telephone: 02920 377407

Email: CAVOG.chiefficer@waleschc.org.uk



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